

# A Message from Blue Onyx Regarding COVID-19



We at Blue Onyx sympathize with those whose families, friends, and loved ones have been impacted by the virus.

In the early stages, Blue Onyx pro-actively began educating employees and tenants, and raising awareness about COVID-19.

In the midst of the rapidly evolving situation, we would like you to know that we are closely heeding the recommendations of the CDC, WHO, and other public healthcare entities to minimize the risk of transmission and protect the health, safety and well-being of our employees, tenants, clients, partners, and all who we come in contact with. **This is our highest priority.**

Also a priority during this time is our ability to continue to successfully address our tenants' and clients' needs. We have implemented flex work schedules and provisioned our staff so that they can work from home as needed. This will reduce the number of people within the office to the bare minimum and enhance social distancing in our work environment. We have a comprehensive plan in place to seamlessly serve you with the same efficiency that we always provide.

We have eliminated in-person meetings, opting instead for video and audio conferencing as the norm. All employees have been educated about proper hygiene and social distancing. Our office managers, superintendents, and maintenance workers have increased the frequency of sanitizing commonly touched hard surfaces in our work and tenant living areas. In instances of potential exposure, self-quarantine measures are enacted.

Regardless of how current events unfold, Blue Onyx will continue to answer your e-mails and calls promptly and be completely available to you, exemplifying the client service and responsiveness we are known for.

As always, if we can assist you in any way, please **contact us.**

Sending you and your families our very best wishes for your continued good health. Stay safe.

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